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axway

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Principal Tech Writer

Technical writer - Tech writer - software company

Nivel cariera	Senior (5-10 ani)
Limbi vorbite	engleză
Adresa/ adresele jobului	133 Calea Șerban Vodă, București (/ro/locuri-de-munca-in-133%20Calea%20%C8%98erban%20Vod%C4%83,%20Bucure%C8%9

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Axway is looking for a talented, innovative, and enthusiastic **technical writer** who follows the latest trends and can help take our product documentation to the next level. You will be part of our global writing team, and embedded in the R&D B2Bi team. You will work in close collaboration with product management, engineering, and other stakeholders to deliver top quality content to our customers.

He or she will work on multiple solutions that span business-to-business integration based on our B2B product**s** for the EDI domain. B2B products enable customers to exchange and transform business documents using a large variety of communication protocols and message formats.

Responsibilities

- Plan, create, and update technical documentation in collaboration with SMEs and other writers
- Develop task-based, use-case driven content in multiple delivery formats including online documentation, context-sensitive help, tutorials, training materials, and more
- Create architecture and flow diagrams, videos, and other visual aids to help users easily understand complex content
- Research new features and develop product expertise through use of the product and interaction with product management, development, QA, and customer support
- Maintain content for multiple products and product versions simultaneously in a fast-paced Agile environment
- Play an active role in the team, constantly seeking efficiencies and driving innovation in tools, processes, and ways of working
- Help ensure that all documentation follows technical publication standards and best practices

- Support a culture of continuous improvement and contribute to global enhancements in our content development processes, tools, and methodologies

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Qualifications

- Ability to learn and understand technical concepts quickly
- Skilled at soliciting information, challenging assumptions, and integrating feedback on content from both customers and SMEs

- Fluent English speaker with excellent written English
- Technical writing experience in a software development environment
- Experience with XML authoring tools, such as MadCap Flare, DITA, DocBook
- Experience in information architecture and design, single-sourcing, content reuse
- Experience with graphics and video creation tools such as Visio, Camtasia

Nice to have

• Experience with version control systems (preferably Git)
• Experience with collaboration tools such as Confluence and JIRA
• Knowledge and understanding of web development technologies, including CSS, HTML5, JavaScript
• Knowledge of REST APIs and experience in documenting APIs

Career Development

Employee career development is one of Axway's major company values; and we are deeply committed to helping them leverage the promotion and job mobility opportunities that are right for them.

This is what our candidates can expect from us if they choose to join our team:

- A personal development plan (technical, product & functional) in order to insure your integration and your performance
- Competitive remuneration package and real benefits
- Potential for growth in an international company
- Friendly working environment with experienced professionals
- Flexible working hours when need
- Extra paid vacation days
- Open games area – table tennis, drums, sports and more!

In addition, Axway's global presence creates opportunities for geographical mobility both within Axway subsidiaries.

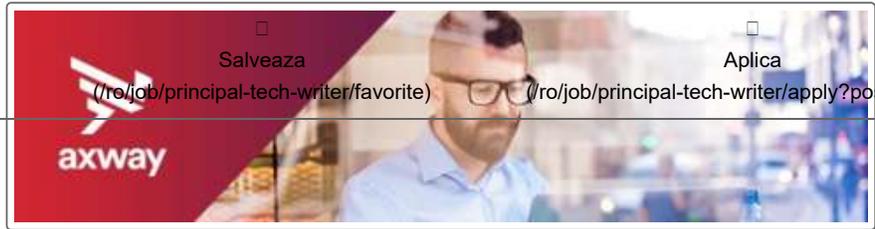☐ Distribuie (/ro/job/principal-tech-writer/share-popup)

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