

Technical Writer la Bigstep Cloud Limited - BestJobs

As part of our team you will be shaping the future of the cloud market, working alongside a team smarter and more resourceful than you've ever met. The environment will be entrepreneurial and fast moving so the abilities to learn and adapt quick are essential. Our colleagues work daily with concepts and technologies such as: public and private cloud, application management and deployment, Hadoop, NOSQL, data warehousing, infrastructure, development languages and principles etc.

Responsibilities:

- Perform a wide range of technical writing and editing functions for software, including participation in product development meetings;
- Create graphical images, flow charts, and diagrams for inclusion in the documentation.
- Design and organize documentation sets for our product;
- Write, edit, index, or revise a variety of technical, user documentation such as articles, reports, brochures, and / or manuals for a wide range of uses
- Collaborate with programmers, engineers, and / or product management during design phase to gain an understanding of the product
- Become an expert on our product;
- Collaborate with product, training and marketing teams to provide editorial expertise.
- Participate in company meetings regarding product development process to ensure that technical documentation is in step with new product development;
- Research the information needs of software development projects to determine the best approach and format for developing content and for delivery methods;
- Edit, clarify, and proofread documents written by others, and coach non-writers on ways to improve their writing skills;

Requirements:

- Min 1 year experience of software writing;
- Effective written (English language) and verbal communication skills;
- Experience developing documentation and online help for software applications;
- Attention to detail;
- Strong understanding of the importance of branding and of developing a voice for a product or service;
- Ability to work independently and collaboratively with key stakeholders;
- Ability to manage multiple competing priorities in a fast-paced, constantly changing environment;
- Understanding of programming concepts, operating systems and / or networking

Applicants may also be expected to take writing skills or other tests to determine their aptitude.

Our company seeks people who are forward-looking, innovative, and enthusiastic and team players. We offer an environment that blends personal developments, hard work with having a good time. If you want to be part of our team join us!