



Technical Writer

BitStone · Cluj County, Romania

Posted 3 weeks ago · 268 views

Save

Easy Apply



Job description

Are You Passionate About Teaching?

Your Writing Will Be Responsible for Teaching Thousands of our Customers How to Use our Innovative Suite of Products to Sell More Product and Make More Money

BitStone together with our partners, Thrive Themes is on the hunt for a passionate technical writer who wants to be given creative freedom to create awesome tutorials, knowledge base articles and other training material to help our customers make the most from the products that they have purchased.

You'll be working alongside one of the top WordPress development teams in the business and will join us in our mission to create the market leading product suite for businesses that want to create conversion focused web sites.

Your work is critical to our success as a company. We are passionate about not only providing the tools, but also the training, so that each of our customers can realise the full potential of the products that they have access to.

Here's are some of the things that you'll be doing:

- Complete training guides for new products that we build. You'll be given a software product and you'll use your creative freedom to create tutorials, documentation and any other training medium that makes the lives of our customers easier.
- Training videos that not only explain how, but also why. We will train you on the fundamentals for building high converting websites and it's up to you to show and advise our customers how to put this into action in their own business
- Working closely with our support team to create content to solve commonly asked questions or to clarify areas of confusion.
- Working closely with our development team having continuous communication with the team to learn about new improvements or features, that will be released and need to be documented

This person will also be in charge of going through existing documentation and filling in any gaps that may have been missed up to this point.

Skills that you must have:

- Fluent English written communication with excellent spelling, punctuation and grammar
- The ability to simplify sometimes complex instructions so that semi-literate computer users are able to understand and follow along
- The ability to capture relevant screenshots and include them, where necessary, in your articles.
- Organisation and planning such that documentation can be completed in time for new feature and product releases

Contact the job poster



Florina Pop 2nd
Head of Finance & HR at BitStone
Cluj County, Romania

PREMIUM
Send InMail

Seniority Level
Entry level

Industry
Information Technology and Services,
Internet

Employment Type
Full-time

Job Functions
Marketing, Writing/Editing,
Information Technology

People also viewed



Technical writer
Adobe
Bucharest, RO
3 connections work here

2 weeks ago · Easy Apply



Technical Writer
UNI-Learning
Gent, Flanders, Belgium

2 weeks ago · Easy Apply



Technical Writer
Scality
Paris, FR
Be an early applicant

2 weeks ago



Technical Writer
WalmartLabs India
Salarpuria Aura, - Block B, 4th Floor Kadubeesanahalli, Outer ring road, Bangalore, KA 560103, IN

3 weeks ago · Easy Apply



Technical Writer
Schiebel
Wien, Wien, Österreich

2 weeks ago · Easy Apply



Technical Writer
NetSuite
District Brno-City, Czech Republic
2 alumni work here

2 weeks ago · Easy Apply



Technical Writer
Dolby Laboratories
Wrocław, PL
Be an early applicant

3 weeks ago



Communications Professional
Siemens
Bucharest
1 company alum works here

3 weeks ago · Easy Apply



Search



Start 1 Month Premium Trial

Spring, Texas

3 weeks ago • Easy Apply

Other skills it would be nice if you had:

- A good understanding of Wordpress, how it works, and the various components that a user would need to know in order to create a business web site.
- The ability to create attractive knowledge base articles using the Wordpress platform (our knowledge base site is built on Wordpress) and the Intercom articles platform, that we will use going forward
- The ability to record screencast instructional videos to demonstrate the various parts of the software (training will be provided, if necessary)

If this still seems like it's a good fit for you then allow me to take a few minutes to tell you what we can offer in return:

- Freedom to get on with the job. We're not some giant company with dozens of people between you and a result. You'll be part of a small team that's trusted to get on and deliver.
- A place in a fast moving software company with big ambitions and an exciting future ahead

Training and instruction where required so you're not just thrown in at the deep end without any support.

See less ^

PREMIUM

You have 3 of the top skills among applicants, find the 7 missing skills

Find out what they are with LinkedIn Premium

Try Free for 1 Month



BitStone
Information Technology and Services • 1,014 followers

+ Follow

About us

BitStone is a Romanian software company specialized in developing custom web applications. Having more than ten years of experience in this field we are focusing on developing enterprise web applications and complete e-commerce

See more v

Messaging



Similar Jobs



Internship, Technical Writer (6 months)

Emerson Automation Solutions
Cluj-Napoca, RO

Be an early applicant

2 months ago



Senior Technical Recruiter
8x8

Cluj County, Romania

Be an early applicant

4 weeks ago • Easy Apply



VP of Technical Product Management (\$200k/yr) - Onlin...
Crossover for Work

Cluj-Napoca, RO

Be an early applicant

New





Search



Start 1 Month Premium Trial

IT Specialist
Cluj County, Romania

Be an early applicant

2 weeks ago • Easy Apply

IT Specialist
Cluj Napoca

Be an early applicant

New • Easy Apply

IT Specialist
Cluj County, Romania

6 connections

Tudor Crisan
 Easy Apply

Digital Service Centre Analyst
Accenture
Kreis Cluj, Rumänien

4 weeks ago

Full Stack Software Developer
Sector Labs SRL
Cluj County, Romania

1 week ago

Java Developer
SDL plc
Cluj, RO

2 alumni

2 months ago

Front End Developer - RELOCATE TO LONDON
Wipro Limited
Cluj County, Romania

48 alumni

2 weeks ago • Easy Apply

Scala Developer (Bucharest/Brasov/Cluj)
METRO SYSTEMS Romania
Cluj-Napoca

Be an early applicant

3 weeks ago • Easy Apply

Systems Engineer
Voiceworks
Cluj County, Romania

Be an early applicant

1 week ago

See more jobs like this