

Job Description - Technical Writer

We are looking for a Technical Writer to produce high-quality technical and programming documentation that contributes to the overall success of our products. He/she will join a team of talented people who work collaboratively with developers, quality engineers, product managers, usability experts and marketing to make our products easier to use.

Responsibilities:

- Work with internal teams to obtain an in-depth understanding of the product and the documentation requirements
- Produce high-quality documentation that meets applicable standards and is appropriate for its intended audience
- Write easy-to-understand documentation on physical products, technical installation manuals, programming manuals, technical marketing brochures
- Create tutorials to help end-users use our products
- Analyze existing and potential content, focusing on reuse and single-sourcing opportunities
- Create and maintain the information architecture

Requirements:

- Proven working experience of 4-5 years in technical writing documentation in reputable companies
- University degree in Computer Science, Engineering or equivalent preferred
- Background in high tech or alarm system industry
- Ability to deliver high quality documentation paying attention to detail
- Ability to quickly grasp complex technical concepts, put their operation in writing and make them easily understandable in text and pictures
- Excellent written and verbal skills in English
- Strong working knowledge of Microsoft Office
- Knowledge of alarm systems would be a plus
- Knowledge of other foreign languages would be a plus