

Technical Writer & Product Specialist la SpamExperts BV - BestJobs

We are looking for you! A tech-savvy product specialist who is at the same time a skilled technical writer, with the ability to properly understand software products and is passionate about user behaviors. Join our international email security team and work from our office in the center of Bucharest!

Responsibilities:

- Technical Writing

- o In charge of technical writing related to SpamExperts products and services to enhance their usability and value

- Process flows
 - Client manuals / Reseller manuals / End user manuals
 - Product sheets
 - How-to documentation and videos
 - Knowledge base articles
 - Release notes
 - White papers
 - Reference guides
 - Solution briefs
- Write technology and industry related articles for the company blog.

- Product Specialist

- o Business

- Specify market requirements for current and future products by conducting market research and client experience analysis
- Suggest optimization to maximize business value of SpamExperts products

- o Technology

- Prioritize the product optimization by closely working with the development team to understand the technology stack, and correctly assessing the level of effort involved

- o User experience

- Understand users behavior and suggesting adjustments of SpamExperts interfaces to enhance user experience

Candidate profile:

- 2+ years of software marketing/product management experience
- Knowledgeable in technology
- Computer Science or Engineering degree is a plus
- Accustomed to working with highly technical information and complex subjects
- (Near) Native proficiency in English
- Excellent writing skills
- Creativity
- High intrinsic motivation

Nice to have:

- Good understanding of programming languages
- Good interaction with programmers and ability to capture the necessary information
- Experience as a technical writer in an IT company
- Detail-oriented, highly-organized
- Proactive attitude, by bringing an added value to the team
- Web and design skills (HTML, CSS, Drupal, Adobe Illustrator, Photoshop, Flash)
- Portfolio with relevant articles, research, with a preference for technical writing in the technology and data security markets.

We offer:

- A full-time position (40 hours/week)
- Attractive starting salary, regular performance-dependent salary increases, year-end bonus option
- A work space in our office in the city center (why travel to some industrial area?!)
- Lots of space for self-development, personal growth, and opportunities to contribute with your knowledge
- Possibility to get involved in our Social Responsibility Program
- A high performance and passionate team of colleagues

Our company:

We're a fast-growing anti-spam email security provider, founded in The Netherlands. Together with 40+ highly motivated colleagues (the majority located in our offices in Amsterdam and Bucharest), we're changing the anti-spam industry. Our communication language is English. We're a diverse group of international people working with customers from around the globe. The company is still growing very fast and quickly expanding on all fronts.

We care about people who are social, smart and passionate, reliable, work well both in a team but also individually, are driven by high performance and simply feel at home in our 'family'. Each individual has a

critical task in the company; we're efficient and get things done.

Are you interested?

Simply email our HR Specialist, Elena Mocanu (+4 031 630 0874) your CV and motivation to: career@spamexperts.com. Acquisition based on this vacancy is not appreciated.