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Careers in EMEA

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Technical Writer

Location: **Romania**

Work City: **Timisoara**

Job Category: **Other**

Description

Are you a high-energy, detail-oriented writing professional with a passion for explaining things? We have an opening for an innovative and passionate writer to create documentation for our client's product - is the best-in-class software platform for interactive, visual analysis. You'll be writing to its users around the world who are working in every major industry as they discover trends, identify anomalies, and target opportunities.

The Technical Communication person is an integral part of a small and agile engineering team. The engineering team is comprised of software architects, software developers, quality control engineers, user experience designers, technical communication professionals, support engineers, and product managers. The team is responsible for their contribution to the development effort of the server, desktop, and mobile products. Because of the fast-moving, close-knit nature of the team, the successful candidate must possess strong knowledge, skills, and abilities in the technical writing discipline as well as strong interpersonal skills. You will also need the flexibility to work across time zones in our international organization. To be successful in this role, you will need an interest in and aptitude for software, especially client-server architecture, be willing to gain hands-on experience with our products.

Key responsibilities

- In this role, you will plan, write, and publish task-based content;
- You will also be responsible for editing and revising developer content;
- Strong self-starter with ability to anticipate content requirements;
- Interview and collaborate with team members to plan and create content;
- Build deep product knowledge through hands-on experience;
- Understand product requirements in order to create content development plans;
- Use structured authoring tools to create task-based content;
- Create content that conforms to our style guide and principles of global English.

Requirements

- Experience in creating clear and concise documentation for a technical audience;
- 3+ years of technical writing experience using a structured authoring approach;
- Ability to plan your work to meet deadlines;
- Strong communication skills as a presenter and as a writer. Common design patterns and principles knowledge;

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